

Testimonial for Andy Foard – Phoenix SSI

Andy Foard has been responsible for Wicksteed's computer systems for some fifteen years. During that period we have become increasingly dependant on these systems, to the extent that currently our business would cease to function efficiently if they were not in place.

We have relied on Andy to provide:

- Advice on what software and hardware is available, and what we should be using
- The installation of our networked system
- The maintenance of our systems including back-ups and fault diagnosis
- The supply of software, including updates, hardware and peripherals
- The maintenance of our virus scanning and prevention systems
- Software programming for specific tasks
- Compatibility with other systems e.g. printers and telephones
- Training
- Remote access
- Troubleshooting and problem solving

We have always found Andy to be enthusiastic about our systems and indeed our business in general.

Computer installations do not always run smoothly and Andy has consistently been able to solve the niggling problems that arise in a proactive and competent manner. He is usually available at short notice and can solve most problems or queries via a remote link.

A reliable, prompt and proactive service is what we require and Andy has consistently provided that, always allied to a very personable and good humoured approach.

Brian Lester
Wicksteeds Consultants Limited
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