



## **Shared Hosting Acceptable Use Policy (AUP)**

The Internet is a powerful information and entertainment tool, we would expect our customers to use the Internet with respect, courtesy, and responsibility, giving due regard to the rights of other Internet users.

***Our acceptable use policy is actively and strictly enforced.*** Offending content or users will be removed from our network, usually as soon as they are discovered, although we will always inform you when and why any action has been taken.

Common sense is the best guide as to what is considered acceptable use, however the following are unacceptable uses. This applies to all shared hosting including the reseller platform.

### **Illegality**

In any form, including but not limited to the unauthorised distribution or copying of copyrighted software or other data, harassment, fraud, trafficking in obscene material.

### **Undesirable Content**

Certain types of content are not allowed on our network. We do not host adult content of any description. Content relating to Hacking, Cracking, Warez and IRC is not allowed. Software downloads may only be hosted if you are the writer and copyright owner of the software, all other software including freeware, shareware and trial software is forbidden. Audio and video downloads may only be hosted if you are the creator and copyright owner of the work. We do not permit the use of streaming on our shared hosting platforms. Users who wish to distribute such files are recommended to zip the content and display on your website as a download.

### **Bulk E-mail**

The use of our network to send bulk e-mail whether opt-in or otherwise, and the use of bulk e-mail to promote a site on our network is strictly forbidden.

### **Misuse Of Resources**

Including but not limited to employing applications which consume excessive CPU time, memory or storage space. Chat/IRC, web proxy and mailing list scripts are not allowed on our network under any circumstances. Streaming media can be a drain on web server resources and as such is not allowed. CGI based message forums which use flat file databases are often found to use excessive system resources, to avoid disappointment please use a PHP/ASP message forum. The use of web cam applications which maintain a constant FTP connection uploading an image at regular intervals is forbidden.

If you are unsure about the content you intend to place on our network, please check with us before you do. We reserve the right to determine what constitutes acceptable use.