



Privacy Policy

Phoenix SSI Limited ("Phoenix") is committed to protecting your privacy. This privacy policy explains what information we collect about users of our web site and describes how we will use it.

What information do we collect?

Phoenix collects the following:

- Details you provide on registration
- Information we learn about you from your use of our service
- Data gathered from your visits to the site and other sites accessible from our web site
- Information about the transactions you undertake
- Details of the payment cards you use
- Conversations taken place on Live Support chat facilities
- We use secure server software (SSL) to protect your data

We may collect additional information:

- In connection with your participation in any promotions or competitions offered by our web site
- Provided by you when submitting a customer review

Please tell us immediately if any of your personal details (name, address etc.) change, so that we can ensure our records are up to date.

What do we do with the information we collect?

We will use the information:

- To manage your account with us
- For administering membership of our service

Marketing

We may use your information to notify you about changes to the functionality of our web site. We may send you offers or information which we think you may be interested in. We may contact you by post or e-mail. If at any time you decide you no longer want to be contacted by us or to receive offers and information from Phoenix, please send an e-mail to info@phoenixssiltld.co.uk with the subject "PRIVACY" and we will remove you from our lists.

Disclosures of your information

We will not sell, trade or rent information about you to others.

Transferring information overseas

We will not transfer your information outside the European Economic Area.



What about Cookies?

The Privacy and Electronic Communications (EC Directive) Regulations 2003 - This Web site uses session cookies to allow you to carry information across pages of our site and avoid having to re-enter information. These cookies expire at the end of your visit to our web site. You have the ability to accept or decline cookies by modifying the settings in your browser. However, you may not be able to use all the interactive features of our site if cookies are disabled.

To find out how to enable / disable cookies see <http://www.allaboutcookies.org>

Security

As required by the Data Protection Act 1998, we follow strict security procedures and take appropriate measures to ensure that the information about you is not damaged or destroyed, or disclosed to a third party without your permission and to prevent unauthorised access to it. This means that we may require you to co-operate with our security checks before we can disclose information to you.

Access rights

You have the right to access the personal data that is held about you.